Social Media Posts

https://www.reddit.com/r/doordash_drivers/

DoorDash Drivers forum: ** "VIOLATIONS"**

- 1. <u>Got my first violation . There was a massive wreck that blocked all lanes. There was no way to go around it. I explained in the details about the wreck. I usually do t take a BK order, but it was a 10.25(ended up being \$14) I hope they take this violation off since it was beyond my control.</u>
- 2. First Violation
- 3. About deactivated/deleting account for insurance
- 4. Mad af about this. There was a accident between me and the restaurant.
- 5. <u>Got my first contract violation today</u>
- 6. <u>I might get deactivated</u>, I'm freaking out, what do I do?
- 7. <u>Customers and termination</u>
- 8. <u>Doordash handing out CVs like it's Christmas, nothing like receiving a cv cause of an</u> <u>unexpected detour due to an accident</u>
- 9. <u>Deactivated for being late?</u>
- 10. Contract violation for being extremely late but I got into an accident.
- 11. <u>I haven't dashed in about 3 weeks due to me getting injured on my main job but I some how got</u> <u>this. Based on my ratings I'm a decent dasher so I don't really understand how my account was</u> <u>deactivated due to violence? A customer was angry because I delivered their food to their dad's</u> <u>house but it was</u>
- 12. <u>I got stuck in really bad traffic on the way to a restaurant and now have a contract violation.</u> <u>Will DD understand?</u>
- 13. So I got deactivated :(HELP
- 14. can y'all believe I have these stats and somehow I'm still not reactivated after entire month?
- 15. Contract Violation because the customer didnt want to pay for their order, lol
- 16. Customers and termination
- 17. <u>Do contract violations ever disappear? I sent in my appeal, it was because I was late to a pick</u> <u>up. Because there was a wreck and I got out to help, and I had already accepted the order I</u> <u>didn't even think to cancel the order because helping someone.</u>
- 18. I might get deactivated, I'm freaking out, what do I do?
- 19. Nervous. Second Contract Violation within a week.
- 20. Doordash Driver confronts a customer who got him fired for saying food wasn't delivered
- 21. Just got pulled over and a ticket for going 90 in a 60. Will doordash fire me?
- 22. <u>Shoutout to all the idiots who said I'd be deactivated! You really will only get fired if your</u> caught stealing food, harassing restaurant workers, or customers. Been doing this shit for years they are too desperate for drivers. Don't wait 45 mins for order cancel that shit and move on!
- 23. If only someone at DoorDash could be fired every time we wait 13 minutes for food!
- 24. Account hacked then deactivated for Fraud!?
- 25. Can I get fired for not delivering an order to someone's 20th floor apt?
- 26. <u>Deactivated without cause. I tried to appeal and they say there was a violation but I didn't</u> receive a warning or any kind of violation mark on my ratings nor emails. Doordash has been

good but their system is the worst. Guess I'll be jobless since they don't notify you when you're "fired".

- 27. Lol it assigned me the job as I was 11 miles and 25 minutes away
- 28. <u>Photo of CVS recording shows that the dasher did in fact deliver her food, what a scumbag, she</u> needs to get fired from CVS
- 29. <u>Handed order to person yesterday and now today i got reported for not delivering it.</u>
- 30. <u>LPT: show your insulated bag in every picture. That way customers can't lie and get you fired for not using a bag. (It's possible!)</u>
- 31. <u>4K+ deliveries, I rarely take a photo. Am I playing with fire?</u>
- 32. <u>I'm a 5.0 customer rating I was late 13 minutes to the store and their reviewing for deactivating no other issues before any input?</u>
- 33. Contact Violations for being late
- 34. Extremely late contract violation
- 35. <u>11 min. Late to the store is extreme?</u>
- 36. <u>if I select "not made until I arrived" or those options, can I still get penalized for being late to a delivery?</u>
- 37. <u>Is there a way to find out which one I was late on? I've never stopped for anything and I'm still</u> <u>new at this.</u>
- 38. <u>Are order extremely late likely generated by either restaurant in addition to customer</u> <u>complaints?</u>
- 39. <u>How long do reviews take? I was late grabbing an order because of traffic but now the app just</u> brings this up so I can't dash anymore. 1st violation btw
- 40. <u>Should DoorDash compensate drivers for unexpected 20-30 minute delays such as late-night</u><u>drivethrus?</u>
- 41. I got a contract violation for being 14 minutes late to store
- 42. Why are restaurants consistently allowed to be 15+ minutes late
- 43. <u>Doordash doesn't have a "waiting for your order?" option for some merchants anymore? Both of these pick ups are late since I got the order at 10:52 but I can't even say that Chipotle is *still* working on their orders?</u>
- 44. Got a report for an order that was late.
- 45. Now being late to store by 10 minutes is a contract violation ?? Wtf is this !!!
- 46. <u>\$4.50, No Tip, and A Late Violation</u>
- 47. Deactivated by DoorDash automated system
- 48. I wonder how many people part of the lawsuit, been deactivated this summer?
- 49. <u>I've delivered 355 orders and only 2 orders were a were a part of an accident because I got</u> <u>sidestepped by a car and the customer filed the complaint and now my account</u> <u>is deactivated ,shaking my head</u>
- 50. <u>Deactivated without warning</u>, be sure and not rely on this soley.