Social Media Posts

https://www.reddit.com/r/doordash_drivers/

DoorDash Drivers forum: CUSTOMERS

- 1. <u>I am sick of drivers taking a second pickup while my food gets cold.</u>
- 2. Missing items from order
- 3. <u>My food was spilled in the bag after leaving a big tip. Can I get it replaced for free?</u>
- 4. Leaving food and drink in front of door
- 5. Why is my order stacked even when I tip \$8?
- 6. Is this true? No refunds ever?
- 7. why would doordash suddenly not refund me for half of my order missing?
- 8. <u>I am dasher too, but today I am a customer and requested a usual "Leave at the door" order but</u> <u>Kyleeann the dasher says otherwise</u>
- 9. Just paid \$20 for a smoothie for it to be delivered crushed and spilled.
- 10. Why would the driver car stay in the restaurant parking lot for 10 minutes after the pickup notification?
- 11. Dash Pass gets you zero priority and cold food huh?
- 12. <u>I appreciate you for bringing my coffee but it spills when I open the door, I had to go out my back door and around to the front so it would not spill when I opened the door</u>
- 13. <u>How long do you gotta wait for your refund to occur after it being denied?</u>
- 14. Do refunds come out of the dashers pockets?
- 15. DoorDash as a company is failing
- 16. <u>No Compensation for missing food!</u>
- 17. <u>CRAZY DELIVERY should I say anything?</u>
- 18. <u>2nd food left at the door at my apartment complex this week I honestly don't blame the</u> <u>dashers. This place is hecka confusing and u can't go inside without a key. So if customers don't</u> <u>pick up their phones this is what happens</u>
- 19. <u>Not feeling well today. I had to stay home and not go dashing, I ordered food. Leaving the food</u> <u>in front of the door! Rookie Mistake! This is the picture that the dasher took. As you can see I</u> <u>have a chair and table that could be used.</u>
- 20. what do you do when a dasher breaks the seal on your order and discover part of your order stolen?
- 21. <u>I could use an opinion about this DoorDash driver who has delivered twice while I'm visiting a friend.</u>
- 22. <u>Ordered food restaurant gave me the wrong thing and doordash wouldn't issue refund or anything.</u>
- 23. <u>Is there any way to request a new Dasher? Mine has been driving around for the past 10 minutes</u> doing nothing when I ordered from a fast food place
- 24. missing completed order
- 25. <u>Would it be petty to try and get a tip refunded when the Dasher only gave me one of the five items I ordered?</u>
- 26. Dasher required additional tip because the order was taking longer than they realized

- 27. <u>Dasher went to pickup item but was not in stock</u>. <u>Dasher sent "this is all they have" but did not</u> receive a photo which they claimed to have sent. Asked Dasher to try resending photo, then order was canceled and all I got back was DoorDash credit? Wtf?
- 28. <u>Any insight into why the same dasher kept accepting then canceling my Walgreens/CVS order?</u> (I tip 20% standard)
- 29. <u>Is it normal for a Dasher to leave your order outside your apartment complex and not in front of your door?</u>
- 30. <u>Missing entire order again</u>
- 31. How do I prevent DoorDash from combining my order with non-tipping orders?
- 32. <u>Someone just stole my order</u>
- 33. Why is there a new fee to prioritize your delivery over someone else's order??
- 34. <u>NEVER AGAIN i had \$55 in my acc and ordered a chipotle burrito and a salad lol</u>
- 35. <u>Driver says he couldn't deliver my food because my order didn't show up in the restaurant's</u> <u>system?</u>
- 36. <u>Ordered DD last night</u>
- 37. Is it bad if you tell a dasher to unassign your order if they are doing a stack order ?
- 38. <u>\$5 tip on a \$2 order still not delivered</u>
- 39. Is doordash's policy to cancel an entire order if one item missing from an order?
- 40. Dasher called asking for a tip since the store I ordered from isn't open for 20 minutes.
- 41. <u>Is a 3\$ tip for a 10\$ order enough?</u>
- 42. Why do my drinks I order never arrive with my food?
- 43. Doordash won't let me or anyone in my house order anything.
- 44. Why is it that when I get a refund from DoorDash for missing items from my order (happens nearly every time) it never enough of a refund for me to order those missing items?
- 45. please give me perspective on a missing item
- 46. Is a driver going to be affected if I report a missing item?
- 47. <u>My dasher has been waiting for a long time for my order , is she gonna lose money because of this ?</u>
- 48. <u>I've received three DD orders in the past two months. I have never ordered DD and don't even have the app.</u>
- 49. It's messed up they don't give you the option to tip more when you order on Wawa's app.
- 50. <u>Dear Dashers. I love you. But for the love of Jesus please stop putting my damn drinks so close</u> to the door that I have to spill them to open the door!